

Central rights under Directive (EU) 2015/2302

- Travelers will receive all the essential information about the package trip before they enter the package travel agreement.
- There is always at least one trader who is responsible for ensuring that all travel services included in the agreement are fulfilled correctly.
- The travelers receive an emergency telephone number or information on a contact point where they can get in touch with the organizer or the travel agency.
- Travelers may transfer package travel to another person, with reasonable notice and possibly at an additional cost.
- The package tour price may only be increased if special costs increase (for example, fuel prices), and if this is explicitly stated in the agreement, and in any event no later than 20 days before the start of the package tour. If the price is raised by more than 8% of the price of the package trip, the traveler may terminate the agreement. If the organizer reserves the right to raise the price, the traveler is entitled to a price reduction if the relevant costs fall.
- Travelers can terminate the agreement without paying a cancellation fee and get full refund of all payments if any of the essential parts of the package tour than the price changes significantly. If the trader responsible for the package trip sets the package trip before the start of the package tour, the passengers are entitled to a refund and compensation, if applicable.
- Travelers can, in exceptional circumstances, terminate the contract before the start of the package tour without paying a cancellation fee, for example in case of serious security issues on the travel destination that would likely affect the package trip.
- In addition, travelers can terminate the agreement at any time before the start of the package tour for a reasonable and justified cancellation fee.
- If significant parts of the package tour cannot be provided under the agreement after the start of the package tour, appropriate alternative arrangements must be offered at no extra cost. Travelers may terminate the agreement without paying a cancellation fee if the services are not fulfilled in accordance with the agreement and this substantially affects the package tour's performance and the organizer does not remedy the problem.
- Travelers are also entitled to a price reduction and / or compensation for damage if the travel services are not fulfilled or are inadequately fulfilled.
- The organizer must provide support if the traveler is in difficulty.
- If the organizer or, in some Member States, the dealer becomes insolvent, the payments will be refunded. If the organizer or, where applicable, the dealer ends up insolvent after the start of the package tour and if transport is included in the package trip, the travelers' home transport is secured.
- Fishingnorth - Flyfish north AB has signed protection in the event of insolvency with Handelsbanken Sverige Travelers may contact this unit or, if applicable, the competent authority Kammarkollegiet, Birger Jarlsgatan 16, 114 34 Stockholm, 08-700 08 00, registratur@kammarkollegiet.se om services not provided as a result of Fishingnorth - Flyfish north AB becomes insolvent.

Directive (EU) 2015/2302 in the form it has been transposed into national law

<https://svensksforfattningssamling.se/doc/20181217.html>